

## DCR0006 'Management of Significant DIP Incidents'

### Response Form

We welcome your views and responses to the questions set out in this response form. To help us understand your response, please provide supporting reasons for your answers where possible. We also encourage you to provide financial information showing any costs and/or benefits of this change to your business.

**Elexon can treat any information provided as confidential if you request this**, although we will provide all information to the DIP Change and Advisory Board (DCAB).

### Your Details



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#### How to return your response

Please send responses, entitled 'DCR0006 Consultation', to [DIPManager@elexon.co.uk](mailto:DIPManager@elexon.co.uk) by 5pm on 17 October 2025.



Respondent		
Name	Jonathan Coe	
Organisation	OVO Energy Ltd	
Company type	<input checked="" type="checkbox"/> <b>Supplier</b>	<input type="checkbox"/> Distributor
	<input type="checkbox"/> Metering Services Smart	<input type="checkbox"/> Metering Services Advanced
	<input type="checkbox"/> Smart Data Services	<input type="checkbox"/> Advanced Data Service
	<input type="checkbox"/> Unmetered Supplies Data Service	<input type="checkbox"/> Unmetered Supplies Operator
	<input type="checkbox"/> Registration Service	<input type="checkbox"/> DIP Connection Provider
	<input type="checkbox"/> Meter Data Recorders	<input type="checkbox"/> Code Body/Code Administrator
	<input type="checkbox"/> Regulator	<input type="checkbox"/> Government
	<input type="checkbox"/> Other:	
Telephone number	N/A	
Email address	Jonathan.Coe1@ovo.com	

Confidentiality	
Does this response contain confidential information?	No

## CP Consultation Questions

### Question 1

Do you agree with the proposed solution?

No

Please provide your rationale.

While we agree with the importance of ensuring clear roles and responsibilities in terms of responding to Significant DIP Incidents, we have some concerns with the proposals included in this CR. Please see our response to Question 3 for further detail.

### Question 2

Do you agree that the draft redlining delivers the proposed solution?

Yes

If 'No', please provide your rationale.

Please record any general comments below and any specific comments in the section further on in this response form.

While we agree that the proposed legal text delivers upon the intent of the CR, we have some concerns relating to the scale of impact that this CR is likely to have on DIP Users. Please see our response to Question 3 for further detail.

### Question 3

Will this DIP CR impact your organisation?

High/Medium

If 'Yes', please provide a description of the impact(s) on your organisation and any activities which you will need to undertake between the approval of DCR0004 and the DCR0004 Implementation Date (including any necessary changes to your systems, documents and processes). Where applicable, please state which of the roles that you operate as will be impacted and any differences in the impacts between each role.

We note the determination of the DIP Manager that this CR should be treated as a Tier One CR, citing the imposition of new obligations on DIP Users when responding to a Significant DIP Incident. Further we note the outlook that no new system requirements will be placed on DIP Users.

We have concerns that the impacts on DIP Users have not been fully considered through this CR. The CR Assessment Report states that the proposed changes will be material in nature due to the impact on DIP Users, however no assessment of the scale of this impact, nor the possible costs that will be incurred by DIP Users as a result of the implementation of DCR0006, has been included. For example, the imposition of new obligations in response to Significant DIP Incidents may lead to additional costs in relation to the execution of actions to resolve incidents. This could be exacerbated if corrective actions are required outside of normal business hours. In such circumstances, DIP Users will need to ensure that sufficiently expertised

resources are available outside of normal business hours, which would incur additional cost.

Furthermore, the CR will also impact us in so far as we may need to renegotiate existing contractual arrangements with third party service providers to ensure that they are capable of committing resource to the resolution of Significant DIP Incidents. This may increase contractual costs, which again does not appear to have been considered as part of this CR.

We would welcome greater consideration of the operational and resource impacts that this CR is likely to have on DIP Users.

#### Question 4

Will your organisation incur any costs in implementing this DIP CR?

High/Medium

If 'Yes', please provide details of these costs, how they arise and whether they are one-off or on-going costs.

Please see our response to Question 3.

#### Question 5

Do you agree with the proposed implementation approach for this DIP CR?

No

Please provide your rationale.

The CR Assessment Report states both the 22nd October 2025 (M11) and 25th November 2025 as the proposed implementation date. Clarity is needed as to which date is the correct one.

DIP CR Redlined Text

If you answered 'No' to Question 2, please use this section to record any specific comments you have against the DCR0004 draft redlining, including the specific section and paragraph that each comment applies to. You can add further rows to any tables as required.

DSD0002, Annex 5	
Location	Comment
N/A	

DSD007 - Glossary	
Location	Comment
N/A	

## Further Information

To help us process your response, please:

- Email your completed response form to [DIPManager@elexon.co.uk](mailto:DIPManager@elexon.co.uk), entering “DCR0006 Consultation” in the subject line
- Clearly indicate any confidential parts of your response
- Respond by **5pm on 17 October 2025** (the DIP Manager and DCAB may not be able to consider late responses)

The DIP Manager will consider your consultation response, and the conclusion will be published in the Final Assessment Report.